

Privacy Policy

Last Updated: [Insert Date]

At Smart Haven Systems Private Limited, we value your privacy and are committed to safeguarding your personal information. This Privacy Policy outlines how we collect, use, store, and protect your data when you visit our website and place preorders for Altima products.

1. Information We Collect

We may collect the following types of information:

- Personal Information:** Name, email address, phone number, shipping address, and payment details necessary for processing your preorder.
- Device Information:** IP address, browser type, operating system, and other technical data to enhance user experience and improve website performance.
- Usage Data:** Information on how you use our website, such as page views and navigation patterns.

2. How We Use Your Information

We use the collected information to:

- Process Preorders:** Manage your preorder, confirm your purchase, and handle payment transactions.
- Customer Support:** Respond to your inquiries, provide updates, and offer support for your order.
- Communication:** Send you order-related updates, marketing offers (if opted in), and any necessary information about your preorder.
- Improvement:** Analyze usage data to improve website functionality and enhance the overall user experience.

3. Sharing Your Information

We do not sell or rent your personal information. We may share information:

▪**With Service Providers:** Third-party companies assisting with payment processing, shipping, and data hosting, who adhere to strict confidentiality agreements.

▪**For Legal Requirements:** When required by law or in response to valid legal processes, such as a court order, subpoena, or government request.

4. Data Security

We implement reasonable security measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction. These measures include secure data encryption, restricted access controls, and regular security audits.

5. Cookies and Tracking Technologies

Our website uses cookies to enhance your experience, monitor website traffic, and personalize content. You can adjust your browser settings to refuse cookies; however, this may limit certain website functionalities.

6. Your Rights

You have the right to:

- Access** your personal information.
- Correct** any inaccurate or incomplete information.
- Request Deletion** of your data, where applicable and in compliance with legal requirements.
- Withdraw Consent** for marketing communications at any time by contacting us.

7. Third-Party Links

Our website may contain links to third-party sites. This Privacy Policy does not apply to these sites, and we encourage you to review their policies regarding data collection and privacy.

8. Policy Updates

We may update this Privacy Policy occasionally. Any changes will be posted on this page, and significant updates will be communicated via email or a prominent notice on our website.

9. Contact Us

For questions or concerns about this Privacy Policy or your data, please contact us at:

Email: customercare@smarthavensystems.com

Phone: 02269718365

Address: Seawoods, Navi Mumbai 400706, India
